
Curriculum Vitae



Name: Susana Maria de Castro Almeida Tavares Bastos

Address: Porto, Portugal

E-mail: susana.tavares@stavaresconsulting.com

Mobile Number: +351963469984

Birth Date: 1975.09.03

Linkedin: [linkedin.com/in/susana-tavares-b5682b1](https://www.linkedin.com/in/susana-tavares-b5682b1)

WORK EXPERIENCE

Jan 2024 - present

Quality Assurance Consultant

Stavares Consulting Unipessoal Lda, Porto, Portugal

2018 - present

Tutor at RQA GCP Auditing course

Feb 2023 – Oct 2023

Director, Quality Assurance Research

Bial - Portela CA, SA, Porto, Portugal

Management of an audit programme, conduct of GCP, GCLP, GLP and GVP audits, management of a global QA programme including Deviations, Change Control, SOPs and training.

Audit Experience:

- GCLP Audits: central laboratories
- GLP Audits: animal welfare, GLP vendors
- GCP Audits: site audits
- GVP Audits: distributors, partners, documents

Jan 2011 – Feb 2023

Head of Quality Assurance – Research

Bial - Portela CA, SA, Porto, Portugal

Management of an extensive audit programme of up to 250 audits a year, hosting inspections, inspection preparation, conduct of GCP, GCLP, GLP and GVP audits, management of a global QA programme including Deviations, Change Control, SOPs and training.

Audit Experience (On-site and Remote):

- GCLP Audits: central laboratories
- GLP Audits: animal welfare, GLP vendors
- GCP Audits: investigator site audits, phase I units, system audits, vendor audits, for cause audits, inspection preparation and hosting inspections
- GVP audits: system, vendors, distributors, partners, documents

Jan 2006 – Dec 2010

Quality Assurance Technician

Bial - Portela CA, SA, Porto, Portugal

Management of an audit programme, hosting inspections, inspection preparation, conduct of GCP, GCLP, GLP and GVP audits, management of a global QA programme including Deviations, Change Control, SOPs and training.

Audit Experience:

- GCLP Audits: bioanalytical laboratories, internal QAM, central laboratories
- GLP Audits: bioanalytical laboratories, animal welfare, GLP vendors
- GCP Audits: investigator site audits, phase I units, system audits, vendor audits
- Due diligence

Mar 2002 – Dec 2005

Clinical Research and Safety Manager Technician (and GLP quality assurance technician)

Bial - Portela CA, SA, Porto, Portugal

Implementation of GLP quality system in a laboratory and performance of quality assurance activities (study, process and facility audits), hosting and preparation of GCLP inspections, clinical management activities

AUDITING AND QUALITY CONSULTANCY EXPERIENCE:

GCP:

- Approximately 23 Investigator site audits (as lead of Routine Phase II, III, IV studies), 24 Inspection Readiness (details below), 7 For Cause
- Approximately 31 vendors/suppliers: 13 Clinical Unit/Phase I-IIa, 7 Full-Service CRO, 2 PK CRO, 7 Data Management CRO, and 2 Archive
- Approximately 16 document audits: 4 Protocol, 1 CSR, 1 ICF, 3 IB, 4 eTMF, 3 ISF

- Approximately 2 system audits
- Approximately 3 due diligence audits
- Hosting 12 GCP Inspections:
 - Infarmed GCP Phase I Unit Inspection, Portugal (2006)- on site
 - Infarmed GCP site Inspection, Portugal (2010)- on site
 - EMA GCP site Inspections, Czech Republic (2011) - on site
 - FDA, GCP Site Inspection, Brazil (2013) - on site
 - FDA GCP Sponsor Inspection USA (2013) - on site
 - 2 EMA, GCP Site Inspections, India (2015) - on site
 - FDA, GCP Site Inspections, Poland, South Korea, Portugal (2019) - on site
 - FDA, GCP CRO Inspection, France (2019) - on site
 - FDA, GCP Bioanalytical Inspection, Switzerland (2019) - on site
 - 2 MHRA, GCP sponsor inspection, Portugal (2020, 2023) - remote
- Preparation for 27 Clinical Inspections
 - 1 Infarmed GCP Phase I Unit Inspection, Portugal (2006)- on site
 - 1 sponsor inspection (2010) on site US
 - 2 EMA, GCP Site Inspections, India (2015)- on site
 - 14 FDA GCP site Inspections – Brazil, Argentina, Hungary, Czech Republic, India, South Korea (2013) – 4 on site, 10 remotely
 - 6 FDA GCP site Inspections – Poland, Portugal, South Korea, South Africa, Ukraine, France (2019) – 3 on site, 3 remotely
 - 2 sponsor inspection on site (2018)
 - 1 FDA GCP Phase I Unit Inspection –France (2019) – on site
- Meeting with Authority:
 - Attendance at an FDA meeting as Quality Assurance manager (2010, 2011)
- Quality Management consultancy: inspection readiness (GCP, GVP, GCLP, GLP), quality management (GCP, GVP, GCLP, GLP), SOP Writing (GCP, GVP, GCLP, GLP), GxP Training (GCP, GVP, GCLP, GLP)

GVP:

- Approximately 15 audits: 8 Affiliates, 7 Partner, 5 Vendors, 2 Pharmacovigilance system, 7 Distributors
- Hosting of 4 Pharmacovigilance Inspections:
 - EMA/Informed, Pharmacovigilance System Inspection, Portugal (2011, 2016, 2020) – 2 onsite, 1 remotely
 - AEMPS, Pharmacovigilance System Inspection, Spain (2018) – on site
- Preparation of 4 Pharmacovigilance Inspections:
 - 3 EMA/Informed, Pharmacovigilance System Inspection, Portugal (2011, 2016, 2020) - on site
 - 1 AEMPS, Pharmacovigilance System Inspection, Spain (2018) – on site

GLP/GCLP:

- Approximately 373 audits: 326 internal bioanalytical laboratory audits (independent audits of the company's laboratory, including study-specific audits and process audits; approximately 20% GLP and 80% GCLP focus); 9 external bioanalytical laboratories, 6 central laboratories for clinical trials, 12 Inspection Preparations, 7 Vendor, 17 Preclinical CROs, 2 non regulated
- Hosting 12 GCLP Inspections (on site):
 - Infarmed, GLP Bioanalytical Laboratory Inspection, Portugal (2002, 2003, 2005, 2006, 2007, 2008, 2009, 2010, 2011, 2012, 2013, 2016)

- 12 Inspection preparations for:
 - Infarmed, GLP Bioanalytical Laboratory Inspection, Portugal (2002, 2003, 2005, 2006, 2007, 2008, 2009, 2010,2011, 2012, 2013, 2016) – on site

GMP:

- Approximately 3 audits: 2 Warehouses and 1 system audit of IMP management system

QMS:

- Management of more than 2500 GCP, GVP, GCLP, GLP and GMP audits between 2002 and 2023

Area	Number of audits managed between 2002 and 2023
GLP and GCLP	694
GCP	1695
GVP	260
GMP	8

- Quality Management consultancy GCP, GVP, GCLP, GLP
- SOP and Policy Development GCP, GVP, GCLP, GLP
- GCP, GVP, GCLP, GLP Compliance
- Training Materials – Investigator’s Meetings, Annual GCP, GVP, GCLP, GLP refresher training

Countries:

Portugal, Spain, UK, France, Germany, Netherlands, Poland, Hungary, Serbia, Ukraine, Latvia, Romania, Czech Republic, Switzerland, Scotland, Lithuania, Albania, Cyprus, Malta, Belgium, Ireland, Russia, Panama, Japan, South Korea, Taiwan, Singapore, India, Mexico, Brazil, Argentina, Canada, US, Chile, Mozambique

Audit standards:

- ICH-GCP; c-GLP; EU regulatory requirements for Clinical Trials / Pharmacovigilance / Medical Information]; FDA CFR part 11; Portuguese National regulatory requirements; EN ISO 9001:2015, NP 4457/2021

EDUCATION

Jan 2024- ongoing	Executive Master in Sustainability Management, Porto Business School
Sep 2009 – July 2011	Especialização em Evidência e Decisão em Saúde, Faculty of Medicine, University of Porto, Portugal, 14/20
Sep 2000 – July 2002	European Master of Analytical Chemistry, Faculty of Pharmacy, University of Porto, Portugal, Very Good, MSc
Sep 1993 – July 1999	Degree in Pharmaceutical Sciences, Faculty of Pharmacy, University of Porto, Portugal, 13/20, BSc

PROFESSIONAL TRAINING/CERTIFICATION

2024	Research Quality Assurance Conference, 2024, Brighton
2024	Pharmacovigilance Training, Unidade de Farmacovigilância Porto
2024	3rd National Meeting on Clinical Research and Biomedical Innovation, Portugal
2024	Seminário sobre as Boas Práticas na Gestão dos Sistemas de Gestão, XZ Consultores, Portugal
2024	Contract Management in Clinical Trials, AICIB, Portugal
2024	Quality management and Internal Audits at Certfom, Portugal
2023	Good Pharmacovigilance annual Training, at BIAL, Porto, Portugal
2023	Good Clinical Laboratory Practices at BIAL, Porto, Portugal
2023	Changes on ICH-E6 R2 at BIAL, Porto, Portugal
2022	GCP Annual training at S-Cubed, Porto, Portugal
2022	Quality in Preclinical Activities at BIAL, Porto, Portugal
2022	EU-CTR 536/2014, Porto at BIAL, Portugal
2021	GCP Annual training at S-Cubed, Porto, Portugal
2021	GLP and GCP for Analytical Laboratories HQE, Porto, Portugal
2021	PV annual training by QA Research at Yabulu, Porto, Portugal
2021	Pharmacovigilance – Actual Challenges at Apifarma, Lisbon, Portugal
2021	GxP Auditors Training: Writing and Review of BIAL Audit Reports at S-Cubed, Porto, Portugal
2020	Annual Pharmacovigilance Training at BIAL, Porto, Portugal
2020	GLP and GCLP Refresher Training at Chapman Ltd, Porto, Portugal
2020	GCP Annual training at Chapman Ltd, Porto, Portugal
2019	GCP Annual training at S-Cubed, Porto, Portugal
2019	Annual Pharmacovigilance Training at Propharma group, Porto, Portugal
2018	GLP and GCLP Refresher and QMS in non-regulatory Research at Chapman Ltd, Porto, Portugal
2018	Regulatory Update 2018- MHRA GLP/GCP Symposium February 2018 Feedback at AF International Consultancy, Porto, Portugal
2018	GCP Annual training at S-Cubed, Porto, Portugal
2017	GLP and GCLP Refresher and QMS in non-regulatory Research at Chapman Ltd, Porto, Portugal
2017	GCP Annual training at BIAL, Porto, Portugal
2017	What to expect from ICH E6 R2 Addendum and its implication at BQA, Porto, Portugal
2017	Participation in practical Task about Risk management at BIAL, Porto, Portugal
2017	Understand the overall importance of IB and where it fits in the Research Process; Feedback from IB audits and lessons learned; Regulatory Expectations for multiple IBs and reference safety information at BQA, Porto, Portugal

2017 NP 4457:2007 at Iberogestão, Porto, Portugal

2016 GCP Training: Overview of ICH GCP; New European Clinical Trials

2016 Regulation - The "Clinical Trials Regulation" No 536/2014; Regulatory Inspections (Investigator sites); EMA reflection paper for laboratories that analyze/evaluate clinical trial samples at S-Cubed, Porto, Portugal

2016 What to expect during an inspection; Participation in Inspection Interviews: guidance on responding to questions and behavior during the interview; Clarification of how the mock inspection interviews that take place at Xendo, Porto, Portugal

2016 GMP training at BIAL: Qualified Person and Batch Release, Deviations and Complaints, process and Cleaning validation, Porto, Portugal

2016 IMP Production Annex 13 at Bial, Porto, Portugal

2016 Launch of the National Registry of Clinical Studies (RNEC) at Infarmed, Lisbon, Portugal

2016 NP4457: Management of Research, Development and Innovation (RDI)

2015 NP EN ISO 19011:2012, Boas Práticas de Auditorias (Rui Botelho) at BIAL, Porto, Portugal

2014 Me & BIAL - Leadership Development, Interpersonal and Relational Skills at Porto Business School, Porto, Portugal

2013 Good Pharmacovigilance Practice (GVP) Annual Training at Bial, Porto, Portugal

2013 Good Laboratory Practice (GLP) Refresher Training at OQC, Porto, Portugal

2013 Good Manufacturing Practice (GMP) Annual Training at Bial, Porto, Portugal

2012 New Guidelines on Good Pharmacovigilance Practices at Bial, Porto, Portugal

2012 Presentation on FDA inspection methodology and likely FDA focal points at Sunovion, US

2012 Observation Investigation: Post Marketing Studies, Apifarma, Lisbon Portugal

2012 GLP Training; Good Clinical Laboratory Practice Training at S-Cubed, Porto, Portugal

2012 Good Clinical Laboratory Practice Training at S-Cubed, Porto, Portugal

2012 GLP Practice Training for Study Directors and Principal Investigators at S-Cubed, Porto, Portugal

2012 GCP Refresher: The Core principles of Good Clinical Practice; The Regulatory Landscape; Maximising the use of internal expertise BQA, Porto, Portugal

2011 New Guidelines on Good Pharmacovigilance Practices at BIAL, Porto, Portugal

2011 GCP Update Training at J3i Quality, Porto, Portugal

2011 GCP Medical Affairs workshop J3i Quality, Porto, Portugal

2011 GLP Annual Training at OQC, Porto, Portugal

2011 GMP Annual Training at Growing Within, Porto, Portugal

2011	Pharmacovigilance New European, FDA AND ARS PV Legislation, Bial, Porto, Portugal
2010	Good Laboratory Practice (GPL) Training for Staff New to GPL and Refresher Training for Existing Staff: Overview of current GPL findings from Regulatory Authorities at OQC, Porto, Portugal
2010	GMP Training at TÜV Rheinland, Porto, Portugal
2009	ISO9001:2008: Principal Changes to the previous version ISO9001:2000 at Bial, Porto, Portugal
2009	Maximizing your quality system for PV at Vigilex, Porto, Portugal
2009	Preparation for an FDA Inspection at Galenisys - Steve Biddulph, Porto, Portugal
2009	Serious GCP Breach Training at OQC, Porto, Portugal
2009	Compliance in Laboratories that analyze GCP samples including GLP Refresher Training at OQC, Porto, Portugal
2009	Good Manufacturing Practices Training, TUV, Porto, Portugal
2009	Getting excited about Volume 9A
2009	Pharmacovigilance Risk Management, Yabulu, Lisbon, Portugal
2009	Maximizing your quality system for PV, Vigilex, Porto, Portugal
2008	Training in Volume 9A of the Rules Governing Medicinal Products in the European Union - Guidelines on Pharmacovigilance for Medicinal Products for Human Use at NDA Regulatory Science, Porto, Portugal
2008	Good Clinical Practices at BARQA, UK
2008	Preparing for audits and inspections in Pharmacovigilance at Vigilex, Porto, Portugal
2007	Good Laboratory Practice Training at OQC, Porto, Portugal
2007	Volume 9A Practical Implications at Vigilex, Porto, Portugal
2007	NP 4457: Gestão da Investigação, Desenvolvimento e Inovação at Iberogestão, Porto, Portugal
2007	Systems Audit at BARQA, UK
2007	GCP Training at OQC, Porto, Portugal
2006	GMP Auditing Training Course at Bial, Porto, Portugal
2006	Good Clinical Practices Auditing: Principles and Practice at BARQA, UK
2005	Clinical Project Management at Barnett International, Belgium
2004	Good Laboratory Practice Training at Qualitas, Porto, Portugal
2004	Lei nº 46/2004 de 19 Agosto at Bial, Porto, Portugal
2004	Data Handling and data Management Processes at Kingston University, UK
2004	Application of IT in CDM at Kingston University, UK
2004	Data Handling, data Management Processes at Kingston University, UK
2003	Good Laboratory Practice Training at Relacre, Porto, Portugal
2003	ISO 9001:2000 - Gestão por Processos at IEP, Porto, Portugal
2003	Directiva 2001/20/EC at Bial, Porto, Portugal
2003	Intermediate Clinical Data Management at Association of Clinical Data Management

2003	Exploring Statistics using the Analyst Application at SASINST Software, Lda, Lisbon, Portugal
2003	SAS Programming I, Essentials at SASINST Software, Lda, Lisbon, Portugal
2003	GCP & Regulatory Process at Kingston University, UK
2002	Quality Audits at PSI, Porto, Portugal
2002	Drug Development & Clinical Methodology at Kingston University, UK
2002	Good Laboratory Practices at PSI, Porto, Portugal
2002	Pharmacovigilance System at BIAL, Porto, Portugal
2002	Internal Training in Evaluation, Development and Implementation of ISO 9001: 2000
2000	Training for Trainer at Cequal, Porto, Portugal
2000	Quality Auditors Training at AEP, Porto, Portugal

LANGUAGES

Native: Portuguese
 Fluent: English
 Understand: Spanish

MEMBERSHIPS

RQA
 Pharmaceutical Association

PUBLICATIONS OR PRESENTATIONS

2005	Maia, M. Vaz-da-Silva, A. Falcão, E. Soares, S. Tavares, P. Silveira, L. Almeida, P. Soares-da-Silva, 2005, "Effect of Eslicarbazepine Acetate (BIA 2-093) on the steady-state Pharmacokinetics of Digoxin in Healthy Subjects", <i>Epilepsia</i> 2005; 46 (Suppl.6): 283
2005	T. Nunes, A. Falcão, L. Almeida, R. Lima, S. Tavares, C. Neta, C. Fontes-Ribeiro, T. Macedo, P. Soares-da-Silva, 2005, "Eslicarbazepine Acetate (BIA 2-093): Relative Bioavailability and Bioequivalence of 50 mg/mL Oral Suspension and 200mg and 800mg Tablet Formulation", <i>Epilepsia</i> 2005; 46 (Suppl.6): 121
2005	T. Nunes, A. Falcão, L. Almeida, R. Lima, S. Tavares, C. Neta, C. Fontes-Ribeiro, T. Macedo, P. Soares-da-Silva, 2005, "Eslicarbazepine Acetate (BIA 2-093): Relative Bioavailability and Bioequivalence of 50 mg/mL Oral Suspension and 200mg and 800mg Tablet Formulation", <i>Epilepsia</i> 2005; 46 (Suppl.6): 121

- 2005 Manuel Vaz-da-Silva, Ana I. Loureiro, Teresa Nunes, Joana Maia, Susana Tavares, Amilcar Falcão, Pedro Silveira, Luis Almeida and Patricio Soares-da-Silva. Bioavailability and Bioequivalence of two Enteric-Coated Formulations of omeprazol in Fasting and Fed Conditions. Clin Drug Investigation 2005;25(6):1
- 2001 Susana Tavares, Agostinho Almeida e José L.C.Lima , 2001, “ A amostragem in situ com microcolunas de Metalfix ChelaminaÒ na determinação de elementos vestigiários em águas naturais por ICP-MS (método Epa 200.8)” , XV Encontro Galego português de Química , Corunha, P4-64
- 2001 Susana Tavares, Agostinho Almeida e José L.C.Lima, 2001, “Trace and Ultra-trace element analysis of Portuguese bottled mineral water using ICP-MS EPA method 200.8” , II Meeting of Requirimte, Monte da Caparica, PO36

VOLUNTARY WORK

- Jan 2020-Ongoing President of Portuguese Celiac Association
- Sep 2022-Ongoing Vice -Chair of the Board of Association of European Celiac Associations